UTC Project Information	
Project Title	MPC 470 – Evaluating Transportation Professional Development and Continuing Education Courses
University	Utah State University
Principal Investigator	James Dorward
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Funding Agencies	USDOT, Research and Innovative Technology Administration
Agency ID or Contract Number	DTRT13-G-UTC38
Project Cost	\$99,295
Start and End Dates	October 1, 2013 to July 31, 2018
Project Duration	October 1, 2013 to July 31, 2018
Brief Description of Research Project	Each year, upwards of 18 million dollars is collectively spent by state and tribal departments of transportation on continuing education and professional development courses for the county and local governments in their jurisdictions. These courses are meant to provide training for new employees as well as provide long-term employees with an opportunity to update their knowledge on current regulations and best practices. Furthermore, many organizations use this continuing professional education as a way for employees to advance given that many of the targeted employees do not have more than a high school education. It is important for this training to be accessible and have an immediate impact on the participant's ability to complete the essential functions of their job.
	Currently, these courses are evaluated based upon customer satisfaction. Participants are asked to complete exit surveys based on their initial response to the training including whether or not they liked the course and whether or not they feel the information that was presented can help them in their job. Current evaluations do not tie responses to the actual objectives of the trainings or follow up with participants to see if/how the information presented in the training is/was used in the course of the participants' job. Oftentimes, this leads to courses that are seen as nothing more than a hoop to jump through to advance one's career with little to no long-term retention necessary. If the goal of continuing education is to provide opportunities for employees to keep up to date with appropriate technologies and regulations encountered in the course of their jobs, it is necessary to provide training opportunities that facilitate this end. Strong course evaluation instruments are necessary to ensure that training courses are meeting the stated objectives and participants feel like they are provided with information that may help them better complete their job functions. Furthermore, results from research

	based course evaluation instruments will help instructor's better plan training opportunities that more closely tie course objectives to course outcomes.
Describe Implementation of Research Outcomes (or why not implemented)  Place Any Photos Here	As part of the National LTAP program funded by the Federal Highway Administration and state departments of transportation, one of the key goals of the Utah LTAP Center is to provide training for both new and long-term local government employees to help them keep up to date with technologies and regulations encountered in their jobs. It is vital for this training to (1) be accessible to a wide variety of learners and (2) have an immediate impact on the participant's ability to fulfill the essential functions of their job. To achieve the goal, it is necessary to provide training opportunities that directly facilitate that end. Strong course evaluation instruments are necessary to ensure that training courses are meeting the stated objectives and participants feel like they are provided with information that can help them better complete their job functions.
Impacts/Benefits of Implementation (actual, not anticipated)	Current evaluations do not tie responses to the actual objectives of the trainings or see if/how the information presented in the training is/was used in the participants' job. If the goal of continuing education is to provide opportunities for employees to keep up to date with technologies and regulations encountered in their jobs, it is necessary to provide training opportunities that facilitate this. Strong course evaluation instruments are necessary to ensure that training courses are meeting the stated objectives and participants feel that it will help them better complete their job functions.
Web Links  Reports Project Website	http://www.ugpti.org/resources/reports/details.php?id=842